



Bill of Rights for People with Limited English Skills

To patients and DHS clients:

Even if you do not speak English well, you have the right...

- ▶ To get help from an interpreter who can translate English into your language. This service is free to you and your family;
- ▶ To be treated with courtesy and respect;
- ▶ To be treated in a way that is sensitive to your ethnic and cultural needs;
- ▶ To obtain services without facing discrimination, abuse or harassment;
- ▶ To get information about health care services in your language;
- ▶ To be part of the process of assessing your health and putting together a plan for your health services;
- ▶ To be told in your language what could happen if you accept services or refuse them;
- ▶ To raise concerns you have about the services you receive;
- ▶ To be told in your language about how to make a complaint about health-care providers;
- ▶ To be told in your language about your rights and responsibilities when using services;
- ▶ To be told in your language about laws and policies a health-care provider must follow;
- ▶ To have your health care records kept confidential.

This form was translated for me and I understand it.

Signature _____ Date _____

Interpreter's
signature _____ Date _____